

Understanding Subscription Plans

?? ADMINISTRATOR SETUP GUIDE

Understanding Subscription Plans

The Subscription Plans section displays the available subscription tiers for DynaTrail Dispatch and allows administrators to change the company's subscription plan when needed.

Subscription plans are based on the number of trucks your company manages within the system. Each plan tier supports a specific range of trucks and includes a monthly subscription cost.

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Opening the Subscription Plans Section

To view the available subscription plans:

1. Click **Settings** from the main navigation menu
2. Select **Company Profile**
3. Click the **Subscription Information** tab

On this page you will see two main areas:

- **Current Subscription Information** on the left
- **Subscription Plans** on the right

Subscription Plans Table

The **Subscription Plans** table lists the available subscription tiers your company can choose from.

Each row in the table represents a different subscription plan.

Plan Type

The **Plan Type** column shows the range of trucks/broker seats included in that subscription tier.

Examples include:

- 1–5 Trucks / 1 Broker Seat
- 6–10 Trucks / 2 Broker Seats
- 11–15 Trucks / 3 Broker Seats

Choose a plan that covers the number of trucks/broker seats your company actively dispatches.

Price

The **Price** column shows the monthly cost of each subscription tier. The price increases as the number of supported trucks/broker seats increases.

Description

The **Description** column explains what the plan includes.

Example: 1–5 truck license for DynaTrail Dispatch

Action

The **Action** column contains the buttons used to manage your subscription.

- **Update Subscription** – used to move your company to a different subscription tier.
- **Update Payment** – used to change the payment method associated with your subscription.

Choosing the Correct Plan

Select a subscription tier that includes the number of trucks your company actively dispatches.

For example:

- A company managing **3 trucks** should use the **1–5 Trucks** plan.
- A company managing **8 trucks** should use the **6–10 Trucks** plan.
- A company with **2 Brokers** should use the **2 Broker Seat** plan

? Tip

If your company grows and begins dispatching more trucks or adds new brokers, you can upgrade to a higher subscription tier at any time by following the next article.

Revision #4

Created 2026-03-05 19:23:01 UTC by Admin

Updated 2026-03-06 23:02:21 UTC by Admin